



Connecting You to Community Services

March 5, 2010

Learn more about the Alzheimer's Association and the Eldercare Locator

The Administration on Aging (AoA), the Alzheimer's Association and the Eldercare Locator are partnering to promote a series of conference calls in 2010! All are invited – especially new staff / interns / volunteers, or those just interested in getting a refresher.

Over the last couple of years AoA and the Alzheimer's Association - National Office have offered a series of conference calls to promote the National Alzheimer's Contact Center, for which AoA has been providing funding support since 2003. Each call offered the opportunity to learn about what the Contact Center offers to assist persons with Alzheimer's disease and other dementias and their family caregivers via:

- 24/7 live telephone support,
- Message boards in English & Spanish on a wide variety of topics,
- Interactive on-line screening tools & resources, and more.

This year's series of calls will highlight the tools available through the National Alzheimer's Contact Center and the Eldercare Locator. With new information being added and/or updated on a continuous basis, this is a great opportunity to stay current or even learn new information that you might have overlooked!

To participate in a call, please RSVP to Amy Wiatr at amy.wiatr@aoa.hhs.gov with your name & date of the session you wish to join to ensure the appropriate number of call-in lines are available. Please arrange to be at a computer with internet access to the www.alz.org and www.eldercare.gov websites. Each call will follow the same basic outline to provide a guided tour of on-line tools, as well as a brief overview and ideas for collaborations with the National Alzheimer's Contact Center and the Eldercare Locator.

Please see the schedule with dates and times below.

The Dial-in number: 866-875-1844 & Passcode: 871 7102 are the same for all calls.

Date	Time
Tuesday, April 6	2:30 - 4 PM Eastern / 1:30 - 3 PM Central / 12:30 – 2 PM Mountain / 11:30 AM – 1 PM Pacific
Wednesday, April 7	2:30 - 4 PM Eastern / 1:30 - 3 PM Central / 12:30 – 2 PM Mountain / 11:30 AM – 1 PM Pacific
Tuesday, April 27	2:30 - 4 PM Eastern / 1:30 - 3 PM Central / 12:30 – 2 PM Mountain / 11:30 AM – 1 PM Pacific
Tuesday, April 27	6 – 7:30 PM Eastern / 5 – 6:30 PM Central / 4 – 5:30 PM Mountain / 3 – 4:30 PM Pacific / 2 – 3:30 PM Alaska / 12 – 1:30 PM Hawaii-Aleutian / 11 AM – 12:30 PM American Samoa <i>And Wednesday, 4/28/10, 8 – 9:30 AM Chamorro (Guam & CNMI)</i> Note: this call is specially scheduled to allow participation from those in relative time zone extremes, but all are welcome!

We look forward to your participation!

AoA has been providing grant funding support for the National Alzheimer's Contact Center since 2003. The goal of the project is to improve the quality of life of people with Alzheimer's and their caregivers through an integrated network of information specialists and care consultants who provide personalized information, support, care consultation and crisis intervention by telephone and electronically, 24 hours a day, 7 days a week and 365 days a year. The Contact Center operates through one 800 number and provides services throughout the country in partnership with the Association's chapter network. The Contact Center handles approximately 250,000 calls per year. The Contact Center also offers support via Message Boards and a number of on-line tools.

Visit http://www.alz.org/we_can_help_24_7_helpline.asp to see more about the Contact Center. You may also contact your local Alzheimer's Association chapter for more information.

The Eldercare Locator, a public service of the Administration on Aging, is a nationwide service that connects older Americans and their caregivers with information on senior services. The goal is to provide users with the information and resources they need that will help older persons live independently and safely in their homes and communities for as long as possible. Established in 1991, the Eldercare Locator links those who need assistance with state and local area agencies on aging and community-based organizations that serve older adults and their caregivers. Whether an older person needs help with services such as meals, home care or transportation, or a caregiver needs training and education or a well-deserved break from caregiving responsibilities, the Eldercare Locator is there to point that person in the right direction. The Eldercare Locator is administered by the National Association of Area Agencies on Aging.

Visit <http://www.eldercare.gov>