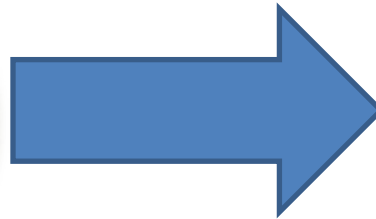


“Stepping Up” Our Volunteer Program

Laura Plunkett and Carla Jones

Discover Where We Were



Steps to Implement Change



- Long-term outcome: Centralized Volunteer Program
- Resource for Funded Partners
- Connecting with Trina in Fairfax County, VA
 - Pros/cons of centralized system
 - Growth of volunteer retention

What's Next?

- Training for Staff/ Funded Partners
- Develop Orientation System within AAA
- Include volunteers to create new Policy and Procedures

