

Is your Medicare information credible, current and complete?

There's a lot of information about Medicare out there. The key is to find information you can trust. Look for Medicare information that's credible, current and complete. The following questions may help you decide which Medicare materials and resources to rely on.

Credible

Consider the source

- Who is providing the information?
- How trustworthy do you believe the organization, group or person is? How is it funded?
- Why are they doing it? What might they gain from giving you the information?
- What is the level of their Medicare education training and experience?

Current

Check the date

- When was the information created or last reviewed?
- How certain are you that it's up to date and correct?

Complete

Challenge any bias

- How fair and balanced is the information? Does it explain all the different Medicare coverage options (Original Medicare, Medicare Advantage plans, prescription drug plans and Medicare supplement insurance plans)?
- Where does the information come from? What resources or experts are named?
- What questions do you have that haven't been answered?

Trusted Resources

To learn more about Medicare, visit:

- shiptacenter.org – State Health Insurance Assistance Programs (SHIPs) provide free one-on-one insurance counseling and assistance to Medicare beneficiaries and their families.
- n4a.org – Click on n4a Initiatives, Medicare & Benefits Enrollment, Medicare Training Tools. Use these resources to address knowledge gaps and improve training.
- Medicare.gov – Find official government information about Medicare.
- MedicareMadeClear.com – This consumer-friendly website includes a guided walk through Medicare, educational videos, guides and worksheets.



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